

five(9)s Policy Client Viewer (PCV) was developed with the LANDESK administrator in mind. When it comes to troubleshooting failed software distributions based on LANDESK policies, the PCV should be first choice, as it offers features and functions that make it really simple to obtain insights into the client's policy health.

The PCV gives you quick and easy remote access to files and data from LANDESK's policy mechanism from virtually any machine where the PCV is installed. No need to deploy any additional software on the client. All that is required is a network connection from the PCV workstation to the client and an administrative account on that device.

five(9)s IT-TRANSFORMERS Policy Client Viewer 5.1.0 Subscription expires in 46 days

RemoteComputer: five9s_win7 Username: administrator Password: ***** Domain: 59s.local

TaskID	Application	Reschedule	Reschedule Date	Install
294	five9s-Consultant-V.2.2 - 9/6/2013 8:24:34 AM	No		no LOG
292	Web - Index VPN Zugang	No		no LOG
288	five9s-Scan Blockapps	No		no LOG
285	Microsoft-Windows-7-LanguagePack-DE - Install - 8/9/2013 4:...	No		no LOG
284	KeePass 2.23 - Install - 7/24/2013 9:13:47 AM	No		no LOG
282	Greenshot-1.1 - Install - 7/11/2013 5:46:32 PM	No		no LOG
281	Office 365	No		no LOG
276	KeePass 2.22 - Install - 4/29/2013 12:15:35 PM	No		no LOG
275	59s - five9s Console	No		no LOG
273	KeePass 2.22 - Install - 4/19/2013 9:32:23 AM	No		no LOG
262	Sophos AntiVir 10 - Clients - Install - 4/11/2013 8:44:21 AM	Yes:Error	17.07.2013, 07:30	no LOG
260	59s - LifeCycle Manager	No		no LOG
259	FIVE9SAD	No		no LOG
258	FIVE9SI PM	No		no LOG

Buttons: refresh, reinstall, show log, validate db, sync policies, export to list, ☐ MSI detection, ☐ autorefresh

Log 1 (left): Mon, 03 Feb 2014 23:09:10 2264 2784 Service is shutting down; Mon, 03 Feb 2014 23:09:10 2264 2728 Service stopped; Tue, 04 Feb 2014 08:29:07 3664: Policy Invoker version 9.50.2.13 was launched; Tue, 04 Feb 2014 08:29:07 3664 3668 Windows Platform 2, version 6.1 Service Pack 1; Tue, 04 Feb 2014 08:29:07 3664 3748 Service started; Tue, 04 Feb 2014 08:29:07 3664: Starting Policy Invoker Main, version 9.50.2.13; Tue, 04 Feb 2014 08:29:10 3664: Verified that CBA 8 is available; Tue, 04 Feb 2014 08:29:12 C:\Invoker::DoWork: Embedded write filter is [Disabled or doesn't exist]; Tue, 04 Feb 2014 08:29:12 FlushClientTaskQueue: queue is empty

Log 2 (right): Tue, 04 Feb 2014 16:29:06 Out PolicyResponseData::ProcessExecuteOperations; Tue, 04 Feb 2014 16:29:06 Processing deleted remote operations; Tue, 04 Feb 2014 16:29:06 In ConvertDataTable; Tue, 04 Feb 2014 16:29:06 Out ConvertDataTable; Tue, 04 Feb 2014 16:29:06 In WriteServerResponse; Tue, 04 Feb 2014 16:29:06 Out WriteServerResponse; Tue, 04 Feb 2014 16:29:06 Policy request has been processed; Tue, 04 Feb 2014 16:29:06 Checking for rescheduled policies; Tue, 04 Feb 2014 16:29:06 [STOP] Policy Synchronization application complete.

With the five(9)s Policy Client Viewer you can:

- See the status of assigned policies (executed, in execution, scheduled)
- Instantly reinstall failed policies
- Instantly run the policy sync
- Easily check client-side policy log files
- Validate the client-side policy sync database
- Export the policy list to a csv-file

The PCV has a clear and simple user interface that allows immediate access to the most important client-based policy information, such as:

- Lists of assigned policies
- Policy invoker logfiles
- Policy sync logfiles

As the PCV comes with a command line interface (CLI), it can be easily integrated into any software that supports CLI add-ons (including the LANDESK Console or e.g. ITSM-tools).

To get an even better insight into the activities happening in the Client, we added the Live Panel feature: A single mouse click on the upper right red button on the main screen gets you all the information illustrated in the following screenshots. They deliver content that will help you understand why the LANDESK agent behaves the way it does, e.g. to see which LANDESK components are active or which software and patch downloads were executed in the last 24 hours. With this information, you know e.g. that the software deployment is only pausing because the security scan or patch installations have started, or that the package download is already active although the LANDESK Console is still reporting the “available for download” status.



System Requirements:

On PCV-Workstation:

Visual C++ 2010 SP1 Runtime for x86
.Net Framework 4.0

Optional for the PCV Console Integration:

LANDESK Core Server
LANDESK 8.8 SP3 or above

On the managed Windows client:

LANDESK Agent: Version 8.8 SP3 or above
Account with administrative rights
Default LANDESK agent install path
English or German Operating System